



**CANARY SUN**  
HOSTEL

C/ NAVARRA, 6

info@canarysunhostel.com +34 928 239 515

## **GENERAL RULES**

- It does not allow anyone to stay we did not present the original and valid passport or national identity document and original effect.
- For not provide this documentation at the time of check-in will not be entitled to a refund or reimbursement by the Hostel.
- All children under 18 must come with accompanying adults, and this should be indicated when booking.
- The direction of Hostel reserves the right to cancel any reservation if the information provided is false or incorrect. The stay must be paid in full at the time of arrival at the Hostel.
- The reception is open from 9:00 to 20:00, the check in is only from 14:00 to 20:00. Guests arriving after 20:00 must pay a supplement of 10€.
- Check out of the rooms is until 12:00. The access time to the rooms of the new travelers is from 14:00 hours.
- The school groups must be accompanied by a sufficient number of adults to ensure correct behavior and appropriate length of hospital stay. Canary Sun Hostel reserves the right to refuse the entry of a group of these characteristics if deemed insufficient number of accompanying adults with no obligation to refund from the Hostel.
- We accept no booking bachelor party or single, of football at international matches or pets.
- Before any damage inside the rooms, or in any public area of Hotel, Canary Sun Hostel to charge you the total damage.
- You may on occasion, and for reasons beyond our control, we can not stay in the room type you have selected and have to stay in a different room. The amount to pay the entry may vary from the reservation you made.
- The direction of Canary Sun Hostel and its workers the right to accommodate any person and/ or terminate the stay of any guest at any time if it does not meet the standards of behavior and coexistence or alters the stay of the other guests are reserved. In these cases there is no right to a refund or reimbursement by the Hostel.
- Alcohol consumption in the rooms is forbidden. Canary Sun Hostel reserves the right to forbidden the consumption of alcohol in public areas if you anticipate that this will alter the stay of other guests.
- You are not allowed to keep food. even fruit in the rooms. In the kitchen you have a refrigerator, bags and labels so you can keep it in proper conditions.
- It is not permitted to share the same bed in a bedroom.
- The sheets and blankets are included in the price.

- The schedule of use of the kitchen and the terrace area is from 8.30 to 23.00h
- Alcohol is allowed, but at moderate levels. We are here to have fun and share good moments. The fun after 11:00 PM should be in a bar or disco so that guests can rest.
- It is allow smoking just in the terrace.
- It is not allowed to use narcotic drugs, they are strictly prohibited.
- It is not allowed to hang towels, clothing or other objects on the terrace.
- Please make sure the front door is closed properly when you enter and don't let anybody in you don't know or who doesn't have a key.
- Always close the door of your room when you enter or leave.
- Every guest is responsible for his or her property.
- Canary Sun Hostel is a quiet place where you come to enjoy ourselves but we must bear in mind that it is shared with more people, therefore it must respect the facilities and others who live with you, have fun and allows others do the same.
- The Hostel reserves the right of admission without the right to a refund of the unused nights. In the following cases:
  - For those arriving later than the scheduled arrival time.
  - To people who manifest violent attitudes or aggressive behaviors.
  - To people who can provoke altercations and carry symbols that incite violence racism or xenophobia.
  - To persons who endanger or cause inconvenience to other guests.
  - To those people who show symptoms of having consumed prohibited substances, as well as to give evident signs of intoxication.
  - Customers who have used drugs or narcotic substances.